NOTABLE HIGHLIGHTS

2016 RAT PACK REUNION

Nearly 400 individuals attended the sixth annual Rat Pack Reunion on October 21, 2016 at Skopelos at New World, in support of Council on Aging of West Florida and its programs. At the event, four local business leaders including DeeDee Davis, Joe Durant, Sheriff David Morgan, and Ray Russenberger, were honored for their leadership and service to the community.

This year’s Rat Pack Reunion tradition included the third annual Rat Race 5K in Downtown Pensacola. The gala and 5K raised $140,000 for Council on Aging.

COA AMONG “BEST OF THE COAST”

Council on Aging was honored for a second year in the 2016 Best of the Coast competition by Independent News.

Runner-Up Best Boss
John B. Clark

Runner-Up Best Nonprofit
Council on Aging of West Florida

Runner-Up Best Charity Event
Rat Pack Reunion

COA HELPS SENIORS CHILL OUT

With the help of Sue Straughn, local media, Lowe’s Home Improvement stores, and the community, we brought back the Senior Chill Out to provide cooling assistance to seniors in need. Because of our generous community, we were able to collect over 165 A/C units, over 200 fans, and $13,326 in monetary donations for local seniors.

COMBINED STATEMENT OF ACTIVITIES

Year Ended December 31, 2015

<table>
<thead>
<tr>
<th>Total Revenues</th>
<th>$5,552,508</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Service Expenses</td>
<td>$4,941,694</td>
</tr>
<tr>
<td>Support Service Expenses</td>
<td>$233,788</td>
</tr>
<tr>
<td>Administrative Support</td>
<td>$233,788</td>
</tr>
<tr>
<td>Fundraising Support</td>
<td>$195,076</td>
</tr>
<tr>
<td>Total Expenses</td>
<td>$5,370,548</td>
</tr>
<tr>
<td>Change in Net Assets</td>
<td>$181,960</td>
</tr>
<tr>
<td>Net Assets at Beginning of Year</td>
<td>$1,771,280</td>
</tr>
<tr>
<td>Net Assets at End of Year</td>
<td>$1,953,240</td>
</tr>
</tbody>
</table>

Please visit www.coawfla.org to view our most recently audited financial statements and tax returns.
MESSAGE FROM THE BOARD CHAIR

It hardly seems possible that I am concluding my second year as Board Chair. What a pleasure it has been serving as Chair of Council on Aging’s board of directors and working alongside so many dedicated and hardworking people. By focusing on one core goal—helping elders remain independent in their own homes or the homes of loved ones—we are fulfilling our mission of “dedicating each day to serve, support and advocate for aging adults in Escambia and Santa Rosa counties.”

Over the past 44 years, Council on Aging has served as an “umbrella” organization for many home and community-based services for the elderly in Escambia and Santa Rosa counties. We have been an important component of the existing long-term care services in our community, providing cost-efficient programs and services which have helped thousands of our older population remain independent in their own homes and community. These vital services and their impacts are summarized in this report.

Reflecting on the past year with all its “ups and downs,” it is truly remarkable that so much is being done in the face of growing needs and decreasing financial resources. We know that the number and the needs of our aging population will continue to grow. Our challenge will be to meet the needs despite significant changes in our funding sources. We will be expected to provide better outcome measurements, which is as it should be. We need to be examining more closely our position in the ever-evolving long-term care system. We need to review our existing services and operations to ensure they are truly meeting the current and future needs of our customers. To face these challenges, we must plan for the future. This past year our board of directors and staff began that planning process and looked at four key planning areas:

- services to elders,
- financial stability and growth,
- public awareness, community visibility and advocacy, and
- board leadership

Each of our board committees was assigned specific planning areas, along with strategies for each of these areas. The board’s executive committee then established priorities within each area. Our planning document is a work in progress but it will help guide us through a changing landscape that continues to be impacted as policy makers establish new policies and procedures. We must always be ready to adapt to those changes.

In conclusion, let me once again convey my heartfelt thanks to members of the community who have joined us in our mission. I thank the hundreds of community volunteers who join us in making these services possible; the many advisory council members who provide advice and guidance to the agency’s programs, the volunteers who deliver Meals on Wheels each day, the office volunteers who provide essential clerical support, the volunteers who perform home repairs, our energetic and wonderful volunteer fundraisers, and our volunteer board of directors which gives them of their time to formulate policy for the agency.

We must also express our gratitude to the multitude of agencies, businesses, foundations, and individuals whose financial support is so essential to the agency’s operation. We especially thank the State of Florida Department of Elder Affairs, the Northwest Florida Area Agency of Aging/Disability Resource Center, the Board of County Commissioners in Escambia and Santa Rosa counties, the City of Pensacola and United Way of Escambia and Santa Rosa counties.

And I cannot adequately convey my admiration of the Council on Aging staff, who work so hard each day to deliver excellence to the senior citizens in our area. They are “unsung heroes” who approach every opportunity to make a difference for seniors with passion and commitment.

Working together, all of these groups and individuals have joined in the mission of Council on Aging and have provided the support necessary to improve the quality of life for our older population and their loved ones. Your support, both financial and volunteer, is what has made this past year such a success. Equally important, it is what will determine the future of this agency and its many services. To all of you… my deepest thanks.

Sincerely,

Carol Sjoberg
Chair

FACTS AT A GLANCE

<table>
<thead>
<tr>
<th>Meals on Wheels</th>
<th>Participants Served: 446</th>
<th>Meals Served: 129,551</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Dining</td>
<td>Participants Served: 1,000</td>
<td>Meals Served: 90,770</td>
</tr>
<tr>
<td>Adult Day Health Care (The Retreat)</td>
<td>Participants Served: 99</td>
<td></td>
</tr>
<tr>
<td>Community Outreach</td>
<td>Total Reached: 9,561</td>
<td></td>
</tr>
<tr>
<td>Foster Grandparent Program</td>
<td>Foster Grandparents: 74</td>
<td></td>
</tr>
<tr>
<td>Foster Grandparent Program and RELIEF Program</td>
<td>Senior Companions: 56</td>
<td></td>
</tr>
<tr>
<td>Council on Aging Volunteer Program</td>
<td>Volunteers: 203</td>
<td></td>
</tr>
<tr>
<td>In Home Services</td>
<td>Persons Served: 302</td>
<td></td>
</tr>
<tr>
<td>Social Services</td>
<td>Total Served: 1,098</td>
<td></td>
</tr>
</tbody>
</table>

Adult Day Health Care Center (The Retreat)
Provides a protective, stimulating environment for seniors with physical and cognitive impairments and much needed respite for caregivers. Meals and activities are supervised by specially-trained staff.
State of Florida Agency for Health Care Administration License #99551

Case Management
Links clients and community resources to make independent living possible for seniors.

Senior Dining Sites and Recreational Activities
Hot, nutritious balanced lunches are served to seniors 60 and older at numerous locations, which also offer recreational activities and socialization opportunities.

Foster Grandparent Program
Provides income eligible seniors 55 and older the opportunity to earn tax-free stipends and other benefits while working with children in schools and other facilities.

Meals on Wheels
Balanced meals are delivered to homes of seniors requiring nutritional assistance.

Caregiver Support and Training
Training and support groups designed to reduce stress, increase coping skills and enable caregivers to effectively manage caregiving tasks.

Senior Center
To serve the needs of seniors in rural areas, we operate senior centers that provide recreational, educational and socialization opportunities.

Senior Companion Program
Provides income eligible seniors 55 and older the opportunity to earn tax-free stipends and other benefits while helping their peers remain in their own homes and giving respite to caregivers.

In Home Services
Assist eligible seniors 60 and older with activities of daily living through services such as personal care, homemaker, companionship and respite, which increases their ability to function independently in their own homes.